



Matrix42 Enterprise Manager for SCCM

The easy-to-use Matrix42 Enterprise Manager for SCCM lets you delegate tasks and integrate end users into the software management cycle

IT departments are facing more and more technical and organizational challenges without seeing a corresponding growth in personnel. Meanwhile, companies are increasingly calling for traditional tasks such as reinstalling software or the entire operating system on computers to be greatly simplified and diverted away from IT employees to end users. Matrix42 Enterprise Manager for SCCM takes this trend into account by addressing the five most important pain points of a traditional SCCM environment.

Delegation

We transcend typical methods in order to structure the security of the role and delegation model more quickly and easily. Tasks can now be delegated to employees who don't specialize in SCCM.

Infrastructure

Transferring mass data and metadata is now easier and more reliable than ever before. Moreover, log files are now very easy to read.

Packaging

Existing SCCM packages and applications can be enriched with actions (reboot, file and registry modification) and a simple installation sequence can be enforced.

User Interface

Each employee has quick and easy access to the SCCM task thanks to the HTML5-based interface. Expanded inventory and a comprehensive reporting engine with target/actual comparison allow you to keep control of your rollouts and assets at all times.

End-User Involvement

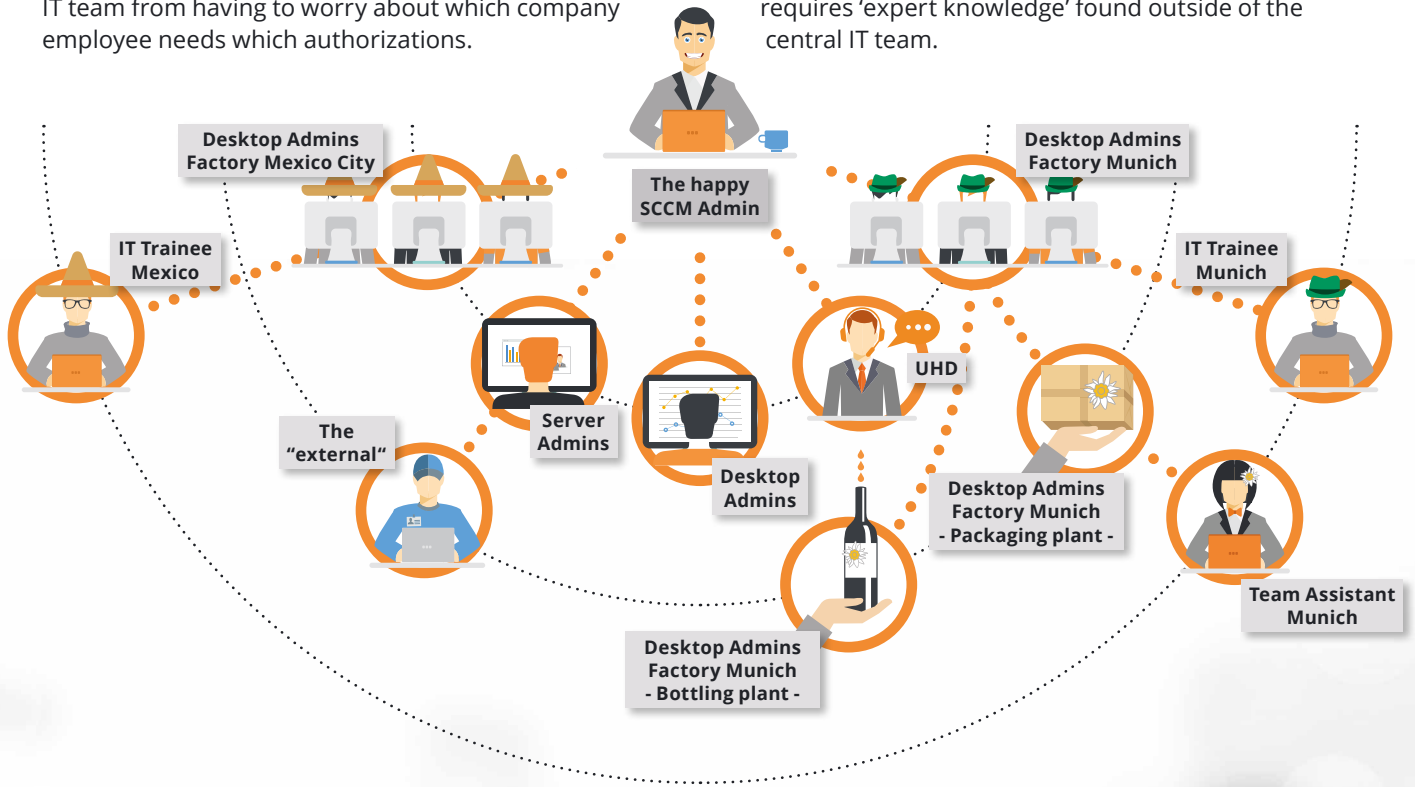
The end user can decide at any time what will happen to his or her system and when this will occur.



Why is the EM of interest?

One of the greatest advantages of the **Matrix42 Enterprise Manager for SCCM** is a delegation model that you can count on, and which relieves the central IT team from having to worry about which company employee needs which authorizations.

Matrix42 Enterprise Manager for SCCM grows dynamically with your company's requirements and size and acknowledges the fact that issuing authorizations requires 'expert knowledge' found outside of the central IT team.



Key features

- Clear end user information and scheduling
- Simple, Web-based console for SCCM tasks
- Role-based, secure delegation
- Software and service rollouts in seconds
- Reliable and easy rollout monitoring
- Graphic overview of compliance aspects
- Emergency rollout stop in the event of issues
- Packaging with visual workflows and order control



Did you know?

You can use the Matrix42 Enterprise Manager for SCCM to individually configure nearly 400 authorizations for each user role. You can configure all navigation elements, individual wizard options, software packages, and each individual inventory option.

Thanks to the Matrix42 Enterprise Manager, it is no longer necessary for administrators to personally know each employee in the company in order to assign employees the various required authorizations. Each employee can apply for authorizations, which the manager of a computer group then approves or denies. This allows your IT department to grow like a social network.

Matrix42 Enterprise Manager for SCCM expands each SCCM package by adding useful actions that do not require expertise in packaging applications. When you expand the features of your packages and/or applications in this way, you integrate end users into the deployment process and enforce company guidelines in agreement with your users.

Use Cases

Matrix42 Enterprise Manager



Secure, totally risk-free task transfer – even to non-IT employees

IT experts can delegate simple tasks to employees with comparatively little technical experience by implementing role-based access to all available features for packages, patches, computer groups, and scripts.



Improved communication with end users – achieve independent user planning without sacrificing control

Users receive clear information about current software rollouts and can also actively intervene in these rollouts through controlled interaction and a software booking system. Users lose as little productive time at work as possible as a result. This in return leads to less work and difficulties for IT employees as well as a greater degree of user satisfaction with the IT department.



Simple report creation – no SCCM or SQL expertise necessary

Graphic Compliance Reports can be accessed directly in the Web-based Matrix42 Enterprise Manager console or in regular intervals via e-mail. This means that IT employees as well as employees from other departments can evaluate relevant SCCM information without having to receive training in SCCM or SQL.



Easily control SCCM features – without accessing the SCCM console

It only takes five mouse clicks for Service Desk employees and other IT employees without prior technical training to deploy software, operating systems, patches, and scripts. Intuitive, graphical progress information enables real-time monitoring, which allows errors to be detected and resolved immediately.

Get more information on Matrix42
Enterprise Manager for SCCM.



► Besuchen Sie: www.matrix42.com/en/products/matrix42-enterprise-manager-for-sccm

Key Benefits

1

Satisfied users with a positive opinion of the IT department

- Regular information about IT tasks that need to be accomplished in employees' work areas
- Self-service installations and interaction options
- Faster deployment of software, updates, patches, and much more
- No work interruptions whatsoever

2

Faster, more efficient processes

- Automatic software deployment, which means that rollouts only take a few minutes instead of hours or days
- Automatic emergency stop feature for rollouts and notification of administrators if too many errors are detected
- Optional integration into the industry-leading Matrix42 Service Catalog so that users can install software on their own (by using a configurable, workflow-based approval process)

3

This leaves IT employees more time to create added value

- Increased user-friendliness, since training requirements for Service Desk and IT staff are reduced by 60–90 percent, depending on the focus
- Users without a technical background can also carry out SCCM tasks without accessing the SCCM console, which reduces the risk of incorrect configurations and other operating errors
- Expanded logging features with visual status monitoring that enables IT professionals to resolve errors more quickly
- Integration into the Matrix42 Service Catalog so that users can make use of self-service features, resulting in a 50–80 percent decrease in the number of help desk tickets related to software queries

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